

Report

About the Evaluation

Report Creator
 Grace Moccia
 Evaluation Commissioner
 Not provided
 Evaluation date
 Mon Apr 01 2024

Executive Summary

Not provided

Scope of the Evaluation

Website name
 Amazon.com
 Scope of the website
 Homepage Product Page Checkout Page
 WCAG Version
 2.2
 Conformance target
 AA
 Accessibility support baseline
 Evaluating Amazon home page, product page, and checkout page for accessibility for WCAG 2.2 Level AA conformance.
 Additional evaluation requirements
 Not provided

Detailed Audit Results

Summary

Reported on 55 of 55 WCAG 2.2 AA Success Criteria.

- 36 Passed
- 5 Failed
- 6 Cannot tell
- 8 Not present
- 0 Not checked

All Results

1 Perceivable

1.1 Text Alternatives

Success Criterion	Result	Observations
-------------------	--------	--------------

1.1.1: Non-text Content	Entire sample	Entire sample
	Result: Failed	Observations: Lots of missing alt text; provided alt text frequently only repeats the name of the product rather than describing the image.
	Home Page	Home Page
	Result: Failed	Most alternative text is present but only contains the name of the product/ language in the advertisement and does not describe the image.
	Product page	Product page
Result: Failed	Little to no alternative text for product images. Alternative text provided for limited images does not describe the image.	
Checkout page	Checkout page	
Result: Failed	Alt text for product image only repeats the product name rather than describing the physical qualities of the product/ qualities of the image.	

1.2 Time-based Media

Success Criterion	Result	Observations
1.2.1: Audio-only and Video-only (Prerecorded)	<p>Entire sample</p> <p>Result: Not present</p> <p>Home Page</p> <p>Result: Not present</p> <p>Product page</p> <p>Result: Not present</p> <p>Checkout page</p> <p>Result: Not present</p>	<p>Home Page</p> <p>No observations added</p> <p>Product page</p> <p>No observations added</p> <p>Checkout page</p> <p>No observations added</p>
1.2.2: Captions (Prerecorded)	<p>Entire sample</p> <p>Result: Passed</p> <p>Home Page</p> <p>Result: Not present</p> <p>Product page</p> <p>Result: Passed</p> <p>Checkout page</p> <p>Result: Not present</p>	<p>Entire sample</p> <p>Observations: Most videos provide proper captioning.</p> <p>Home Page</p> <p>No observations added</p> <p>Product page</p> <p>Most videos provide proper synchronized captions for videos with audio.</p> <p>Checkout page</p> <p>No observations added</p>

<p>1.2.3: Audio Description or Media Alternative (Prerecorded)</p>	<p>Entire sample</p> <p>Result: Cannot tell</p> <p>Home Page</p> <p>Result: Not present</p> <p>Product page</p> <p>Result: Cannot tell</p> <p>Checkout page</p> <p>Result: Not present</p>	<p>Entire sample</p> <p>Observations:</p> <p>Videos are included but it is not clear if audio description or alt text is included.</p> <p>Home Page</p> <p>No observations added</p> <p>Product page</p> <p>Videos are included but it is not clear if audio description or alt text is included.</p> <p>Checkout page</p> <p>No observations added</p>
<p>1.2.4: Captions (Live)</p>	<p>Entire sample</p> <p>Result: Not present</p> <p>Home Page</p> <p>Result: Not present</p> <p>Product page</p> <p>Result: Not present</p> <p>Checkout page</p> <p>Result: Not present</p>	<p>Home Page</p> <p>No observations added</p> <p>Product page</p> <p>No observations added</p> <p>Checkout page</p> <p>No observations added</p>
<p>1.2.5: Audio Description (Prerecorded)</p>	<p>Entire sample</p> <p>Result: Cannot tell</p> <p>Home Page</p> <p>Result: Not present</p> <p>Product page</p> <p>Result: Cannot tell</p> <p>Checkout page</p> <p>Result: Not present</p>	<p>Entire sample</p> <p>Observations:</p> <p>Videos are included but it is not clear if audio description is included.</p> <p>Home Page</p> <p>No observations added</p> <p>Product page</p> <p>Videos are included but it is not clear if audio description is included.</p> <p>Checkout page</p> <p>No observations added</p>

1.3 Adaptable

Success Criterion	Result	Observations
-------------------	--------	--------------

<p>1.3.1: Info and Relationships</p>	<p>Entire sample</p> <p>Result: Failed</p> <p>Home Page</p> <p>Result: Failed</p> <p>Product page</p> <p>Result: Failed</p> <p>Checkout page</p> <p>Result: Passed</p>	<p>Entire sample</p> <p>Observations:</p> <p>Most headings are incorrectly labeled.</p> <p>Home Page</p> <p>No h1 listed. H2 and h3 are used interchangeably.</p> <p>Product page</p> <p>Roughly more than half of headings are labeled incorrectly. Some heading labels are missing. Multiple h1 labels are present.</p> <p>Checkout page</p> <p>Most headings are properly labeled, with some exceptions.</p>
<p>1.3.2: Meaningful Sequence</p>	<p>Entire sample</p> <p>Result: Passed</p> <p>Home Page</p> <p>Result: Passed</p> <p>Product page</p> <p>Result: Passed</p> <p>Checkout page</p> <p>Result: Passed</p>	<p>Entire sample</p> <p>Observations:</p> <p>Reading sequence is correct and intuitive.</p> <p>Home Page</p> <p>Reading order is correct.</p> <p>Product page</p> <p>Reading order is mostly correct.</p> <p>Checkout page</p> <p>Reading order is correct.</p>
<p>1.3.3: Sensory Characteristics</p>	<p>Entire sample</p> <p>Result: Passed</p> <p>Home Page</p> <p>Result: Passed</p> <p>Product page</p> <p>Result: Passed</p> <p>Checkout page</p> <p>Result: Passed</p>	<p>Entire sample</p> <p>Observations:</p> <p>Instructions for operating content are clear and are not limited to one sensory characteristic.</p> <p>Home Page</p> <p>All instructions are clearly defined by multiple sensory characteristics.</p> <p>Product page</p> <p>Most instructions are clearly defined by multiple sensory characteristics.</p> <p>Checkout page</p> <p>All instructions are clearly defined by multiple sensory characteristics.</p>
<p>1.3.4: Orientation</p>	<p>Entire sample</p> <p>Result: Passed</p>	<p>Entire sample</p> <p>Observations:</p> <p>Content for all pages is available in all display orientations.</p>

	<p>Home Page</p> <p>Result: Passed</p> <p>Product page</p> <p>Result: Passed</p> <p>Checkout page</p> <p>Result: Passed</p>	<p>Home Page</p> <p>Content is available in all display orientations.</p> <p>Product page</p> <p>Content is available in all display orientations.</p> <p>Checkout page</p> <p>Content is available in all display orientations.</p>
<p>1.3.5: Identify Input Purpose</p>	<p>Entire sample</p> <p>Result: Passed</p> <p>Home Page</p> <p>Result: Passed</p> <p>Product page</p> <p>Result: Passed</p> <p>Checkout page</p> <p>Result: Passed</p>	<p>Entire sample</p> <p>Observations:</p> <p>All input boxes have labels and text indicators in boxes that remain even when clicked into.</p> <p>Home Page</p> <p>All input boxes have labels and text indicators in boxes that remain when clicked into.</p> <p>Product page</p> <p>All input boxes have labels and text indicators in boxes that remain when clicked into.</p> <p>Checkout page</p> <p>All input boxes have labels and text indicators in boxes that remain when clicked into.</p>

1.4 Distinguishable

Success Criterion	Result	Observations
<p>1.4.1: Use of Color</p>	<p>Entire sample</p> <p>Result: Passed</p> <p>Home Page</p> <p>Result: Passed</p> <p>Product page</p> <p>Result: Passed</p> <p>Checkout page</p> <p>Result: Passed</p>	<p>Entire sample</p> <p>Observations:</p> <p>Color is not used as the only visual means of distinguishing an element, prompting a response, or conveying information.</p> <p>Home Page</p> <p>Color is not used as the only visual means of distinguishing an element, prompting a response, or conveying information.</p> <p>Product page</p> <p>Color is not used as the only visual means of distinguishing an element, prompting a response, or conveying information.</p> <p>Checkout page</p> <p>Color is not used as the only visual means of distinguishing an element, prompting a response, or conveying information.</p>
<p>1.4.2: Audio Control</p>	<p>Entire sample</p> <p>Result: Not present</p> <p>Home Page</p>	<p>Home Page</p> <p>No observations added</p> <p>Product page</p>

	<p>Result: Not present</p> <p>Product page</p> <p>Result: Not present</p> <p>Checkout page</p> <p>Result: Not present</p>	<p>No observations added</p> <p>Checkout page</p> <p>No observations added</p>
<p>1.4.3: Contrast (Minimum)</p>	<p>Entire sample</p> <p>Result: Passed</p> <p>Home Page</p> <p>Result: Passed</p> <p>Product page</p> <p>Result: Passed</p> <p>Checkout page</p> <p>Result: Passed</p>	<p>Entire sample</p> <p>Observations:</p> <p>Room for improvement is possible, but nearly all elements pass color contrast testing.</p> <p>Home Page</p> <p>No elements have color contrast below 4.5:1.</p> <p>Product page</p> <p>Page contains greyed out options for styles of product that fail color contrast. However, most other elements pass color contrast.</p> <p>Checkout page</p> <p>Most elements pass color contrast.</p>
<p>1.4.4: Resize text</p>	<p>Entire sample</p> <p>Result: Passed</p> <p>Home Page</p> <p>Result: Passed</p> <p>Product page</p> <p>Result: Passed</p> <p>Checkout page</p> <p>Result: Passed</p>	<p>Entire sample</p> <p>Observations:</p> <p>Room for improvement is possible, but pages pass. Zoom option for the page is available, but no option exists to enlarge only the text.</p> <p>Home Page</p> <p>Text alone is not able to be resized unless the entire page is enlarged.</p> <p>Product page</p> <p>Text alone is not able to be resized unless the entire page is enlarged.</p> <p>Checkout page</p> <p>Text alone is not able to be resized unless the entire page is enlarged.</p>
<p>1.4.5: Images of Text</p>	<p>Entire sample</p> <p>Result: Passed</p> <p>Home Page</p> <p>Result: Passed</p> <p>Product page</p> <p>Result: Passed</p> <p>Checkout page</p> <p>Result: Passed</p>	<p>Entire sample</p> <p>Observations:</p> <p>With a few exceptions, text content is represented by text rather than in images.</p> <p>Home Page</p> <p>No images of text are used in replacement of text.</p> <p>Product page</p> <p>While some product images do include text that is not reflected in the alt text, the bulk of this page uses text for content rather than images with text.</p> <p>Checkout page</p> <p>Majority of text is not represented by images.</p>

<p>1.4.10: Reflow</p>	<p>Entire sample Result: Failed</p> <p>Home Page Result: Failed</p> <p>Product page Result: Failed</p> <p>Checkout page Result: Failed</p>	<p>Entire sample</p> <p>Observations: When zoom is 400, scrolling in two dimensions is required and usability is poor.</p> <p>Home Page</p> <p>On zoom of 400, scrolling in two dimensions is required. Page is nearly unusable.</p> <p>Product page</p> <p>On zoom of 400, scrolling in two dimensions is required.</p> <p>Checkout page</p> <p>On zoom of 400, scrolling in two dimensions is required.</p>
<p>1.4.11: Non-text Contrast</p>	<p>Entire sample Result: Failed</p> <p>Home Page Result: Cannot tell</p> <p>Product page Result: Failed</p> <p>Checkout page Result: Passed</p>	<p>Entire sample</p> <p>Observations: Many vital elements fail 3:1 contrast.</p> <p>Home Page</p> <p>Some elements fail contrast.</p> <p>Product page</p> <p>Many elements fail contrast of 3:1, notably the text linked to "Disability Customer Support"</p> <p>Checkout page</p> <p>No elements fail contrast</p>
<p>1.4.12: Text Spacing</p>	<p>Entire sample Result: Cannot tell</p> <p>Home Page Result: Cannot tell</p> <p>Product page Result: Cannot tell</p> <p>Checkout page Result: Cannot tell</p>	<p>Entire sample</p> <p>Observations: Unable to be determined.</p> <p>Home Page</p> <p>Unable to be determined.</p> <p>Product page</p> <p>Unable to be determined.</p> <p>Checkout page</p> <p>Unable to be determined.</p>
<p>1.4.13: Content on Hover or Focus</p>	<p>Entire sample Result: Passed</p> <p>Home Page Result: Cannot tell</p> <p>Product page</p>	<p>Entire sample</p> <p>Observations: Most, if not all, content on hover is dismissible, hoverable, and persistent.</p> <p>Home Page</p> <p>Arrows on carousels appear on hover. These elements are hoverable and persistent but it is unclear if there is a keyboard mechanism to hide content.</p> <p>Product page</p>

	Result: Passed	Content that appears on hover is dismissible, hoverable, and persistent.
	Checkout page	Checkout page
	Result: Not present	No content is available on hover.

2 Operable

2.1 Keyboard Accessible

Success Criterion	Result	Observations
2.1.1: Keyboard	<p>Entire sample</p> <p>Result: Passed</p> <p>Home Page</p> <p>Result: Passed</p> <p>Product page</p> <p>Result: Passed</p> <p>Checkout page</p> <p>Result: Passed</p>	<p>Entire sample</p> <p>Observations:</p> <p>All functions are operable through keyboard interface, and no required specific timing is required.</p> <p>Home Page</p> <p>All functionality is operable through keyboard interface.</p> <p>Product page</p> <p>All functions are operable through keyboard interface.</p> <p>Checkout page</p> <p>All functions are operable through keyboard interface.</p>
2.1.2: No Keyboard Trap	<p>Entire sample</p> <p>Result: Passed</p> <p>Home Page</p> <p>Result: Passed</p> <p>Product page</p> <p>Result: Passed</p> <p>Checkout page</p> <p>Result: Passed</p>	<p>Entire sample</p> <p>Observations:</p> <p>All keyboard focus elements allow focus removal with a keyboard interface.</p> <p>Home Page</p> <p>All keyboard focus elements allow focus removal with a keyboard interface.</p> <p>Product page</p> <p>All keyboard focus elements allow focus removal with a keyboard interface.</p> <p>Checkout page</p> <p>All keyboard focus elements allow focus removal with a keyboard interface.</p>
2.1.4: Character Key Shortcuts	<p>Entire sample</p> <p>Result: Not present</p> <p>Home Page</p> <p>Result: Not present</p> <p>Product page</p> <p>Result: Not present</p> <p>Checkout page</p> <p>Result: Not present</p>	<p>Entire sample</p> <p>Observations:</p> <p>No keyboard shortcut of only letter, punctuation, number, or symbol characters exists.</p> <p>Home Page</p> <p>No keyboard shortcut of only letter, punctuation, number, or symbol characters exists.</p> <p>Product page</p> <p>No keyboard shortcut of only letter, punctuation, number, or symbol characters exists.</p> <p>Checkout page</p> <p>No keyboard shortcut of only letter, punctuation, number, or symbol characters exists.</p>

2.2 Enough Time

Success Criterion	Result	Observations
2.2.1: Timing Adjustable	Entire sample	Entire sample
	Result: Passed	Observations: Present timers are essential.
	Home Page	Home Page
	Result: Not present	No observations added
	Product page	Product page
	Result: Passed	A time limit for two-day shipping is present, but the timer is essential to communicate time left to qualify for quick shipping. Upon running out of time, the timer resets to 24 hours and offers shipping for the next available day.
	Checkout page	Checkout page
	Result: Not present	No observations added
2.2.2: Pause, Stop, Hide	Entire sample	Entire sample
	Result: Passed	Observations: An instance of auto-scrolling is present and room for improvement is possible, but overall the user experience is not severely hindered because the scrolling is at a slow speed and stopping this scroll is possible (despite not being very intuitive).
	Home Page	Home Page
	Result: Cannot tell	Auto-scrolling is present at the top of the page. While there is a way to stop this content from auto-scrolling, the method of doing so (clicking next on the carousel) is not very intuitive or explicitly stated.
	Product page	Product page
	Result: Not present	No observations added
	Checkout page	Checkout page
	Result: Not present	No observations added

2.3 Seizures and Physical Reactions

Success Criterion	Result	Observations
2.3.1: Three Flashes or Below Threshold	Entire sample	
	Result: Not present	Home Page
	Home Page	No observations added
	Result: Not present	Product page
	Product page	No observations added
	Result: Not present	Checkout page
	Checkout page	No observations added
	Result: Not present	

2.4 Navigable

Success Criterion	Result	Observations
<p>2.4.1: Bypass Blocks</p>	<p>Entire sample</p> <p>Result: Passed</p> <p>Home Page</p> <p>Result: Passed</p> <p>Product page</p> <p>Result: Passed</p> <p>Checkout page</p> <p>Result: Passed</p>	<p>Entire sample</p> <p>Observations:</p> <p>Proper skip links are available on each page to skip to desired content.</p> <p>Home Page</p> <p>Skip to main content is first in navigation order. Additional links for subheading content are also early in navigation.</p> <p>Product page</p> <p>Skip to main content is first in navigation order.</p> <p>Checkout page</p> <p>Links at the top of the page are available to skip to each section of content.</p>
<p>2.4.2: Page Titled</p>	<p>Entire sample</p> <p>Result: Passed</p> <p>Home Page</p> <p>Result: Passed</p> <p>Product page</p> <p>Result: Passed</p> <p>Checkout page</p> <p>Result: Passed</p>	<p>Entire sample</p> <p>Observations:</p> <p>Titles are indicative of page content.</p> <p>Home Page</p> <p>Title is "Amazon.com." Room for improvement is possible by adding explicitly that user is on the Home Page.</p> <p>Product page</p> <p>Title for page is the name of the product. May be improved by including "Product Page for [product name]"</p> <p>Checkout page</p> <p>Title includes "Checkout"</p>
<p>2.4.3: Focus Order</p>	<p>Entire sample</p> <p>Result: Failed</p> <p>Home Page</p> <p>Result: Passed</p> <p>Product page</p> <p>Result: Failed</p> <p>Checkout page</p> <p>Result: Passed</p>	<p>Entire sample</p> <p>Observations:</p> <p>Product page navigation is not intuitively operable. Although the Home page and Checkout pass, the Product page introduces barriers that likely hinder the user from accomplishing their main goal.</p> <p>Home Page</p> <p>Navigation sequence generally matches visual sequence.</p> <p>Product page</p> <p>Navigation sequence is not intuitive and does not match the visual sequence.</p> <p>Checkout page</p> <p>Navigation matches visual sequence.</p>
<p>2.4.4: Link Purpose (In Context)</p>	<p>Entire sample</p>	<p>Entire sample</p> <p>Observations:</p>

	<p>Result: Passed</p> <p>Home Page</p> <p>Result: Passed</p> <p>Product page</p> <p>Result: Passed</p> <p>Checkout page</p> <p>Result: Passed</p>	<p>Links can be determined from text alone.</p> <p>Home Page</p> <p>Links can be determined from text alone.</p> <p>Product page</p> <p>Links can be determined from text alone.</p> <p>Checkout page</p> <p>Links can be determined from text alone.</p>
<p>2.4.5: Multiple Ways</p>	<p>Entire sample</p> <p>Result: Passed</p> <p>Home Page</p> <p>Result: Passed</p> <p>Product page</p> <p>Result: Passed</p> <p>Checkout page</p> <p>Result: Cannot tell</p>	<p>Entire sample</p> <p>Observations:</p> <p>Room for improvement is possible but generally multiple ways to locate web pages are provided.</p> <p>Home Page</p> <p>Search options and page links are provided for page navigation.</p> <p>Product page</p> <p>Search bar and navigation bar is present.</p> <p>Checkout page</p> <p>Products in cart are not linked in checkout. Users must return to the cart page to examine products. Room for improvement is possible.</p>
<p>2.4.6: Headings and Labels</p>	<p>Entire sample</p> <p>Result: Passed</p> <p>Home Page</p> <p>Result: Passed</p> <p>Product page</p> <p>Result: Cannot tell</p> <p>Checkout page</p> <p>Result: Passed</p>	<p>Entire sample</p> <p>Observations:</p> <p>Room for improvement is possible, but most labels and headers are indicative of content.</p> <p>Home Page</p> <p>Headings and labels describe topic.</p> <p>Product page</p> <p>Some labels and headers are descriptive, but some are not correctly labeled.</p> <p>Checkout page</p> <p>Labels are descriptive of content.</p>
<p>2.4.7: Focus Visible</p>	<p>Entire sample</p> <p>Result: Passed</p> <p>Home Page</p> <p>Result: Passed</p>	<p>Entire sample</p> <p>Observations:</p> <p>Focus indicator is visible. Room for improvement in contrast is possible.</p> <p>Home Page</p> <p>Focus indicator is visible for elements. Contrast could be improved on select elements.</p>

	<p>Product page</p> <p>Result: Passed</p> <p>Checkout page</p> <p>Result: Passed</p>	<p>Product page</p> <p>Focus indicator is visible for most elements but contrast for a few elements could be improved.</p> <p>Checkout page</p> <p>Focus indicator is visible for all elements.</p>
<p>2.4.11: Focus Not Obscured (Minimum)</p>	<p>Entire sample</p> <p>Result: Passed</p> <p>Home Page</p> <p>Result: Passed</p> <p>Product page</p> <p>Result: Passed</p> <p>Checkout page</p> <p>Result: Passed</p>	<p>Entire sample</p> <p>Observations:</p> <p>Content is not hidden or hindered by focus indicator.</p> <p>Home Page</p> <p>Content is not hidden or hindered by focus indicator.</p> <p>Product page</p> <p>Content is not hidden or hindered by focus indicator.</p> <p>Checkout page</p> <p>Content is not hidden or hindered by focus indicator.</p>

2.5 Input Modalities

Success Criterion	Result	Observations
<p>2.5.1: Pointer Gestures</p>	<p>Entire sample</p> <p>Result: Not present</p> <p>Home Page</p> <p>Result: Not present</p> <p>Product page</p> <p>Result: Not present</p> <p>Checkout page</p> <p>Result: Not present</p>	<p>Home Page</p> <p>No observations added</p> <p>Product page</p> <p>No observations added</p> <p>Checkout page</p> <p>No observations added</p>
<p>2.5.2: Pointer Cancellation</p>	<p>Entire sample</p> <p>Result: Passed</p> <p>Home Page</p> <p>Result: Passed</p> <p>Product page</p>	<p>Entire sample</p> <p>Observations:</p> <p>All down-events are able to be undone or are essential.</p> <p>Home Page</p> <p>Down-events are able to be reversed.</p> <p>Product page</p>

	<p>Result: Passed</p> <p>Checkout page</p> <p>Result: Passed</p>	<p>Down-events are able to be reversed.</p> <p>Checkout page</p> <p>Moat down-events are able to be reversed. Down-events unable to be reversed are essential.</p>
<p>2.5.3: Label in Name</p>	<p>Entire sample</p> <p>Result: Cannot tell</p> <p>Home Page</p> <p>Result: Passed</p> <p>Product page</p> <p>Result: Failed</p> <p>Checkout page</p> <p>Result: Not present</p>	<p>Entire sample</p> <p>Observations:</p> <p>Room for improvement is needed, though this function may remain operable and likely varies depending on the product.</p> <p>Home Page</p> <p>In graphics with text, alt text reflects the text.</p> <p>Product page</p> <p>Page contains many product graphics in which alt text does not reflect text included in graphic.</p> <p>Checkout page</p> <p>No observations added</p>
<p>2.5.4: Motion Actuation</p>	<p>Entire sample</p> <p>Result: Not present</p> <p>Home Page</p> <p>Result: Not present</p> <p>Product page</p> <p>Result: Not present</p> <p>Checkout page</p> <p>Result: Not present</p>	<p>Home Page</p> <p>No observations added</p> <p>Product page</p> <p>No observations added</p> <p>Checkout page</p> <p>No observations added</p>
<p>2.5.7: Dragging Movements</p>	<p>Entire sample</p> <p>Result: Not present</p> <p>Home Page</p> <p>Result: Not present</p> <p>Product page</p> <p>Result: Not present</p> <p>Checkout page</p> <p>Result: Not present</p>	<p>Entire sample</p> <p>Observations:</p> <p>No draggable elements included.</p> <p>Home Page</p> <p>No observations added</p> <p>Product page</p> <p>No observations added</p> <p>Checkout page</p> <p>No observations added</p>

2.5.8: Target Size (Minimum)	Entire sample	Entire sample
	Result: Passed	Observations: Most targets for pointers are at least 24 x 24px.
	Home Page	Home Page
	Result: Passed	No targets for pointers are less than 24 x 24px.
	Product page	Product page
	Result: Passed	Most targets for pointers are above 24 x 24px, with a few exceptions.
Checkout page	Checkout page	
Result: Passed	No targets for pointers are less than 24 x 24px.	

3 Understandable

3.1 Readable

Success Criterion	Result	Observations
3.1.1: Language of Page	Entire sample	Entire sample
	Result: Passed	Observations: Language is programmatically determined.
	Home Page	Home Page
	Result: Passed	Language is programmatically determined.
	Product page	Product page
	Result: Passed	Language is programmatically determined.
Checkout page	Checkout page	
Result: Passed	Language is programmatically determined.	
3.1.2: Language of Parts	Entire sample	Entire sample
	Result: Passed	Observations: All language can be programmatically determined.
	Home Page	Home Page
	Result: Passed	All language can be programmatically determined.
	Product page	Product page
	Result: Passed	All language can be programmatically determined. Other languages present are labeled as such.
Checkout page	Checkout page	
Result: Passed	All language can be programmatically determined.	

3.2 Predictable

Success Criterion	Result	Observations
3.2.1: On Focus	Entire sample	Entire sample
		Observations:

	<p>Result: Passed</p> <p>Home Page</p> <p>Result: Passed</p> <p>Product page</p> <p>Result: Passed</p> <p>Checkout page</p> <p>Result: Passed</p>	<p>Components do not initiate change of context upon initiating focus.</p> <p>Home Page</p> <p>Components do not initiate change of context upon initiating focus.</p> <p>Product page</p> <p>Components do not initiate change of context upon initiating focus.</p> <p>Checkout page</p> <p>Components do not initiate change of context upon initiating focus.</p>
<p>3.2.2: On Input</p>	<p>Entire sample</p> <p>Result: Passed</p> <p>Home Page</p> <p>Result: Passed</p> <p>Product page</p> <p>Result: Passed</p> <p>Checkout page</p> <p>Result: Passed</p>	<p>Entire sample</p> <p>Observations:</p> <p>All changes made in the settings of user interface components makes predictable changes to interface.</p> <p>Home Page</p> <p>All changes made in the settings of user interface components makes changes forewarned by the interface.</p> <p>Product page</p> <p>All changes made in the settings of user interface components makes predictable changes.</p> <p>Checkout page</p> <p>All changes made in the settings of user interface components makes predictable changes.</p>
<p>3.2.3: Consistent Navigation</p>	<p>Entire sample</p> <p>Result: Passed</p> <p>Home Page</p> <p>Result: Passed</p> <p>Product page</p> <p>Result: Passed</p> <p>Checkout page</p> <p>Result: Cannot tell</p>	<p>Entire sample</p> <p>Observations:</p> <p>Navigational elements are intuitive and consistent across pages.</p> <p>Home Page</p> <p>Consistent header exists which allows user to navigate predictably across pages.</p> <p>Product page</p> <p>Consistent header exists which allows user to navigate predictably across pages.</p> <p>Checkout page</p> <p>No header exists which pay prove confusing but navigational elements are in intuitive positions on the page.</p>
<p>3.2.4: Consistent Identification</p>	<p>Entire sample</p> <p>Result: Passed</p> <p>Home Page</p> <p>Result: Passed</p> <p>Product page</p> <p>Result: Passed</p> <p>Checkout page</p> <p>Result: Passed</p>	<p>Entire sample</p> <p>Observations:</p> <p>All buttons which have the same functionality are named identically.</p> <p>Home Page</p> <p>All buttons which have the same functionality are named identically.</p> <p>Product page</p> <p>All buttons which have the same functionality are named identically.</p> <p>Checkout page</p> <p>All buttons which have the same functionality are named identically.</p>

3.2.6: Consistent Help	Entire sample	Entire sample
	Result: Passed	Observations: All help mechanisms occur toward the bottom of the page and the navigation section.
	Home Page	Home Page
	Result: Passed	Help mechanisms present at the bottom of the page, consistent across all pages.
	Product page	Product page
	Result: Passed	Help mechanisms present at the bottom of the page, consistent across all pages.
	Checkout page	Checkout page
	Result: Passed	Help mechanisms present at the bottom of the page, consistent across all pages.

3.3 Input Assistance

Success Criterion	Result	Observations
3.3.1: Error Identification	Entire sample	Entire sample
	Result: Passed	Observations: Missing elements and errors result in specific error explanations.
	Home Page	Home Page
	Result: Not present	No observations added
	Product page	Product page
	Result: Passed	Missing elements and errors result in specific error explanations.
	Checkout page	Checkout page
	Result: Passed	Missing elements and errors result in specific error explanations.
3.3.2: Labels or Instructions	Entire sample	Entire sample
	Result: Passed	Observations: Instructions for required input is provided.
	Home Page	Home Page
	Result: Passed	Instructions for required input is provided.
	Product page	Product page
	Result: Passed	Instructions for required input is provided.
	Checkout page	Checkout page
	Result: Passed	Instructions for required input is provided.
3.3.3: Error Suggestion	Entire sample	Entire sample
	Result: Passed	Observations: Errors are described to user when made.
	Home Page	Home Page
	Result: Not present	No observations added

	<p>Product page</p> <p>Result: Passed</p> <p>Checkout page</p> <p>Result: Passed</p>	<p>Product page</p> <p>Errors are described to user when made.</p> <p>Checkout page</p> <p>Errors are described to user when made.</p>
<p>3.3.4: Error Prevention (Legal, Financial, Data)</p>	<p>Entire sample</p> <p>Result: Passed</p> <p>Home Page</p> <p>Result: Not present</p> <p>Product page</p> <p>Result: Not present</p> <p>Checkout page</p> <p>Result: Passed</p>	<p>Entire sample</p> <p>Observations:</p> <p>Confirmation is available for checking information input.</p> <p>Home Page</p> <p>No observations added</p> <p>Product page</p> <p>No observations added</p> <p>Checkout page</p> <p>Confirmation is available for checking information input.</p>
<p>3.3.7: Redundant Entry</p>	<p>Entire sample</p> <p>Result: Passed</p> <p>Home Page</p> <p>Result: Not present</p> <p>Product page</p> <p>Result: Not present</p> <p>Checkout page</p> <p>Result: Passed</p>	<p>Entire sample</p> <p>Observations:</p> <p>Redundant data entry section is both auto-populated and available to be selected and changed.</p> <p>Home Page</p> <p>No observations added</p> <p>Product page</p> <p>No observations added</p> <p>Checkout page</p> <p>Redundant data entry section is both auto-populated and available to be selected and changed.</p>
<p>3.3.8: Accessible Authentication (Minimum)</p>	<p>Entire sample</p> <p>Result: Passed</p> <p>Home Page</p> <p>Result: Passed</p> <p>Product page</p> <p>Result: Passed</p> <p>Checkout page</p> <p>Result: Passed</p>	<p>Entire sample</p> <p>Observations:</p> <p>No cognitive function test is present on any pages.</p> <p>Home Page</p> <p>No cognitive function test is present.</p> <p>Product page</p> <p>No cognitive function test is present.</p> <p>Checkout page</p> <p>No cognitive function test is present.</p>

4 Robust

4.1 Compatible

Success Criterion	Result	Observations
<p>4.1.2: Name, Role, Value</p>	<p>Entire sample Result: Cannot tell</p> <p>Home Page Result: Cannot tell</p> <p>Product page Result: Cannot tell</p> <p>Checkout page Result: Cannot tell</p>	<p>Entire sample Observations: Unsure- advised to send to dev team.</p> <p>Home Page Unsure- advised to send to dev team.</p> <p>Product page Unsure- advised to send to dev team.</p> <p>Checkout page Unsure- advised to send to dev team.</p>
<p>4.1.3: Status Messages</p>	<p>Entire sample Result: Cannot tell</p> <p>Home Page Result: Cannot tell</p> <p>Product page Result: Cannot tell</p> <p>Checkout page Result: Cannot tell</p>	<p>Entire sample Observations: Unsure- advised to send to dev team.</p> <p>Home Page Unsure- advised to send to dev team.</p> <p>Product page Unsure- advised to send to dev team.</p> <p>Checkout page Unsure- advised to send to dev team.</p>

Sample of Audited Web Pages

- Home Page - <https://www.amazon.com/>
- Product page - https://www.amazon.com/Acer-A115-32-C96U-Processor-Microsoft-Subscription/dp/B0BL35XNF5/ref=sr_1_5?crid=VDL5LOFAWO9V&dib=eyJ2IjojMSJ9.0V7V2P6tGgm2JJ2VJ_kGgS94AdPcBQ65uZ2INxPCOFLTv-RgWgnrmXvxQ0vDuRIVteEk7ueTFhviFALRk5XPMSmrAY6zXLC09PW_R4p84OSVr3ks9JLDdTZYI_k2y2XZyU4D58QbTIY3sPZ_HrMJQHQWFzSlvrJSwcZz52cm7rUXq9p6-iHo.E2PMjZHFz8F9dnVH4o_y6mFOUrD0mdIIQ1Zo2oA2g34&dib_tag=se&keywords=laptop&qid=1712004923&s=electronics&sprefix=laptop%2CElectronics%25
- Checkout page - https://www.amazon.com/gp/buy/spc/handlers/display.html?_from=cheetah

Web Technology

HTML,CSS,WAI-ARIA,JavaScript,SVG,PDF

Recording of Evaluation Specifics

Not provided